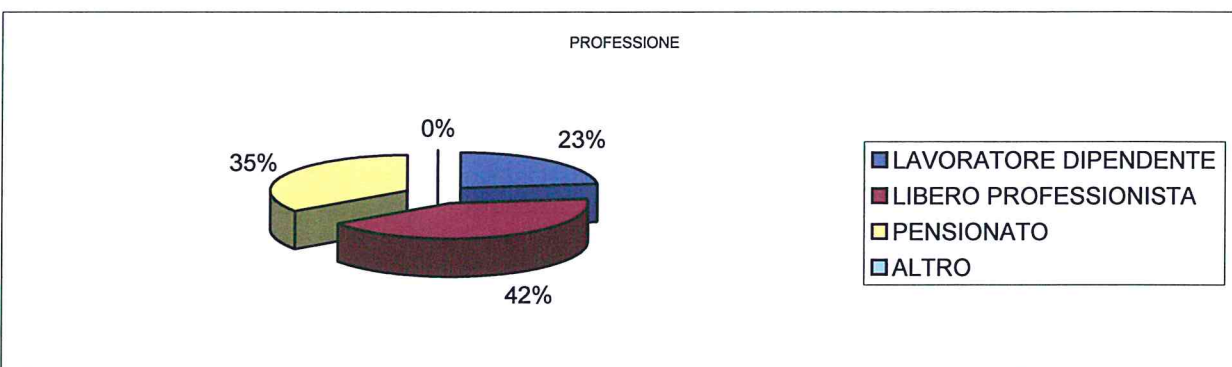
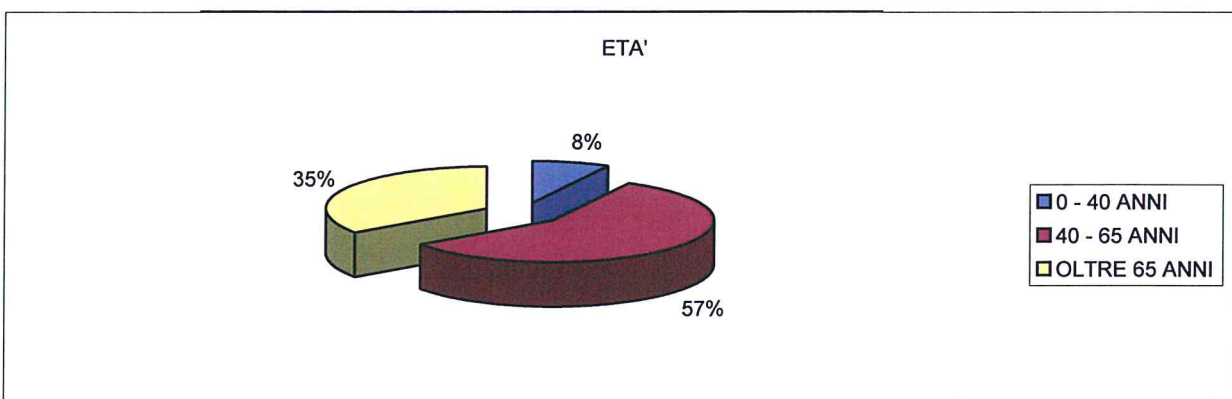
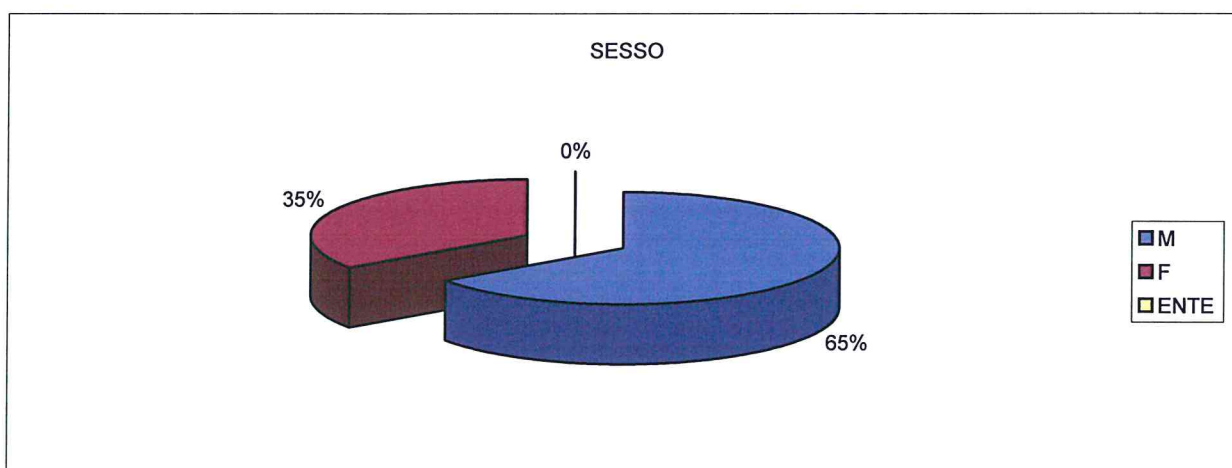




SERVIZIO INTERSETTORIALE PROCEDURE AMMINISTRATIVE
SETTORI TECNICI - ESPROPRI

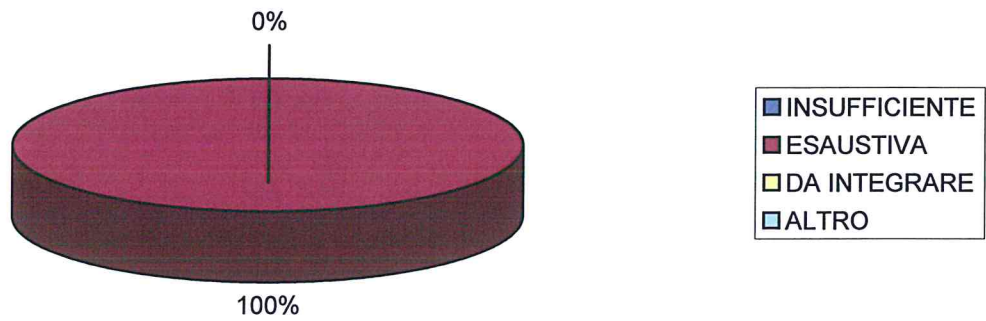
SINTESI RISULTATI DELLA CUSTOMER SATISFACTION anno 2015

INFORMAZIONI DI CARATTERE GENERALE

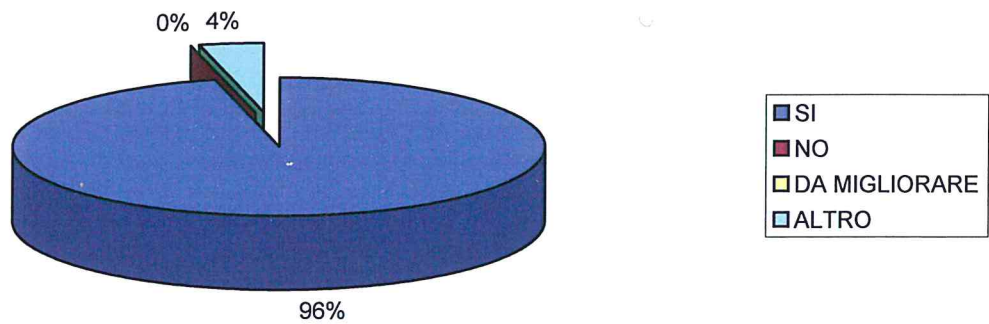


QUESTIONARIO

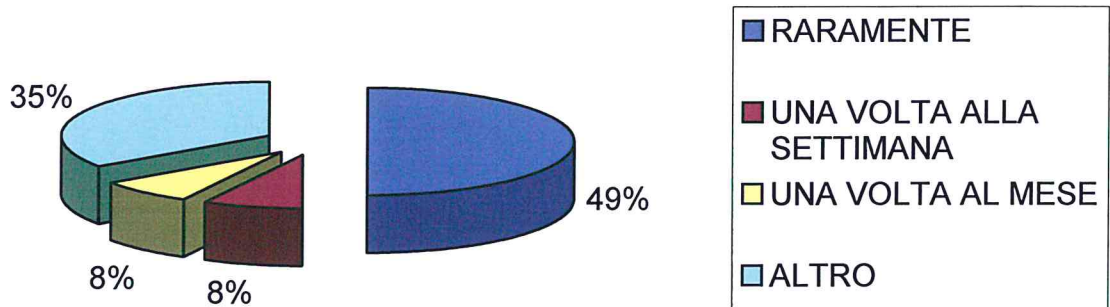
1. GIUDIZIO SULLE INFORMAZIONI RICEVUTE



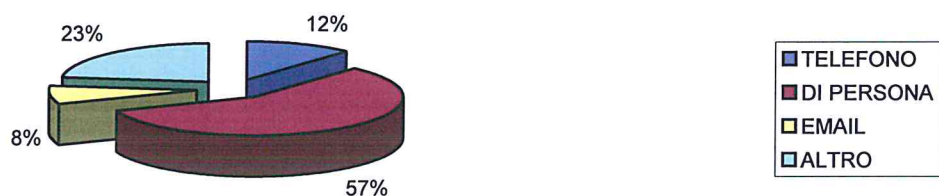
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3. CONTATTI CON IL SERVIZIO



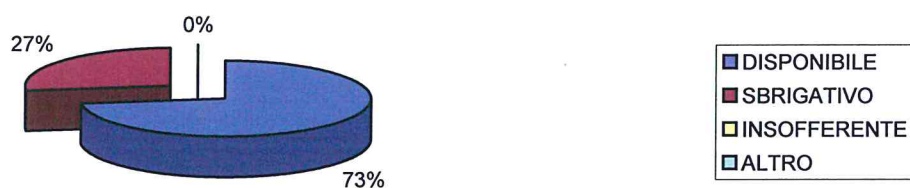
4. MODALITA' DI CONTATTO CON L'UFFICIO



5. CAPACITA' DI ASCOLTO DIPENDENTI



6. ATTEGGIAMENTO DEI DIPENDENTI NEI CONFRONTI DELL'UTENZA



7. RISPETTO LEGALITA'

